

Practical support to recover after a bushfire

Bushfire case support program

What is the Bushfire case support program?

After a bushfire, sometimes people are unsure of what to do next. The Bushfire case support program provides practical support for people who have been affected by the Victorian bushfires.

Case Support Coordinators can help you with:

- discussing your needs and the next steps you could take
- information and support to access services
- completing paperwork
- community information
- financial counselling and assistance with insurance
- advice for business owners
- a small amount of financial support to help with immediate needs.

Support can be provided face to face, over the phone or at a location that suits you.

Who is it for?

People from bushfire impacted areas in East Gippsland and North East Victoria.

How much does this program cost?

This is a free service.

How can I access this program?

To access this program or find out more:

Call: 1800 560 760 - 8am – 6pm weekdays and 9am – 5pm on weekends

Email: bushfirerecovery@windermere.org.au

More information

For more information and advice about the support services available visit: www.emergency.vic.gov.au/relief

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